

## Benefits Support and Advice

- **Citizens Advice Help to Claim** – free support with the early stages of a universal credit claim, from the application through to the first full payment.

<https://www.citizensadvice.org.uk/help-to-claim>

<https://www.citizensadvice.org.uk/universal-credit>

Telephone: 0800 144 8 444 (Mon-Fri 8am-6pm)

Visit us at: Barnsbury or Finsbury Job Centres Monday to Friday 9.30-4pm

- **Find out what a service User could be entitled to using the below calculator:**

[Where you live \(entitledto.co.uk\)](http://entitledto.co.uk)

## Homeless Guide to Universal Credit

Helping a homeless Service User Claim for Universal Credit:

[Universal Credit and homeless people: guide for supporting organisations - GOV.UK](https://www.gov.uk/guidance/universal-credit-and-homeless-people-guide-for-supporting-organisations)  
([www.gov.uk](http://www.gov.uk))

## Discretionary Housing Payment

If a Service User is experiencing difficulties paying their rent because of a welfare reform issue such as a

- Local Housing Allowance cap
- Bedroom tax
- Shortfall in their rent and housing payment because of other income such as earnings

Or they are moving and

- Need help with a rent deposit or rent in advance.

Could you please support them with an RSS application:

[Resident Support Scheme \(islington.gov.uk\)](http://islington.gov.uk/resident-support-scheme)

For residents impacted by the benefit cap please refer them to:

[claimit@islington.gov.uk](mailto:claimit@islington.gov.uk)

## Personal Independence Payment

<https://bridging-mentoring.org.uk/wp-content/uploads/2024/04/NEW-PIP-Form-Filling-Service-City-Community-Legal-Advice-Centre-CityCLAC-Feb2023.pdf>

## **Cost Of Living support and resources:**

<https://bridging-mentoring.org.uk/wp-content/uploads/2024/04/Cost-of-living - support-and-resources.pdf>